

Enrollment No: _____

Exam Seat No: _____

C. U. SHAH UNIVERSITY

Summer Examination-2022

Subject Name: Human Resources Management-II

Subject Code: 4CO04HRM1

Branch: B.Com (English)

Semester: 4

Date: 10/05/2022

Time: 11:00 To 02:00

Marks: 70

Instructions:

- (1) Use of Programmable calculator & any other electronic instrument is prohibited.
- (2) Instructions written on main answer book are strictly to be obeyed.
- (3) Draw neat diagrams and figures (if necessary) at right places.
- (4) Assume suitable data if needed.

Q-1 Attempt the following questions: (14)

- a) "Trained employees have control over work and not work have control over employees." What does it suggest? 1
(A) Scientific training (B) Lack of training
(C) Non-skill of employee (D) Expertise of employee
- b) Which of the following is the training method to impart training to supervisors? 1
(A) internship training (B) on the job training (C) case method
(D) vestibule training
- c) Passion is what type of concept? 1
(A) Physical (B) Mental (C) Economic (D) Commercial
- d) A person feeling towards his unit and mental condition is called what? 1
(A) Discipline (B) Morale (C) Health (D) None
- e) If voluntarily, intelligently and with understanding rules and regulations are followed, who is it called? 1
(A) Indiscipline (B) Negative discipline
(C) Positive discipline (D) None
- f) Means respect given by employees for officers' orders, established standards and business rules and regulations. 1
(A) Discipline (B) Indiscipline (C) Pride (D) None
- g) I.L.O Means 1
(A) International Labour Union (B) Indian Labour Organization
(C) International Labour Organization (D) None
- h) Instead of industrial disputes, it is the better remedy what is it? 1
(A) Objection (B) Feedback (C) Prevention (D) None
- i) That is the motivating factor to work. 1
(A) Despair (B) Motivation (C) Pride (D) Industrial Fatigue
- j) is the study of causes behind human mind and his behavior? 1



- (A) Psychology(B) Physics(C) Chemistry(D) Cookery
- k) The path of Establishes democracy in industrial structure. 1
 (A) Court(B) Arbitrator(C) Conciliation(D) None
- l) Which remedies prevent industrial disputes? 1
 (A) Examination(B) Negotiation
 (C) Arbitration(D) Preventive measures
- m) Moral is what types of concept? 1
 (A) Physical(B) Mental
 (C) Economic(D) Commercial
- n) When employees are _____ satisfied then morale is _____. 1
 (A)More, increased (B) less, increased
 (C) More, decreased (D) none of the above

Attempt any four questions from Q-2 to Q-8

- Q-2 Attempt all questions (14)**
1. Write advantages of Training. 7
 2. Write differences between Training and Development. 7
- Q-3 Attempt all questions (14)**
1. State different methods of Professional guidance. 7
 2. Write differences between professional guidance and professional selection. 7
- Q-4 Attempt all questions (14)**
1. Give reasons for Indiscipline. 7
 2. Define meaning of employee attitude and reasons for creating unfavorable attitude. 7
- Q-5 Attempt all questions (14)**
1. Explain prevention of accident. 7
 2. Write a note: Employee Motives 7
- Q-6 Attempt all questions (14)**
1. Enlist Remedies to prevent fatigue. 7
 2. Define meaning and reasons for industrial accident. 7
- Q-7 (14)**
- Define meaning and causes of Industrial Dispute.
- Q-8 Attempt all questions (14)**
1. State scope of Industrial relation. 7
 2. Describe participants in Industrial Relation. 7

